

Archive of cyber scams targeting Jetstar

24-Mar-2026

Below is an archive of cyber scams targeting Jetstar



Fake Jetstar Voucher Listings Scam

We have identified a scam where individuals are selling fake Jetstar vouchers via online marketplaces (e.g. Facebook Marketplace). These vouchers are invalid and cannot be redeemed. In many cases, the seller becomes uncontactable after payment.

How to spot a fake voucher listing:

- Vouchers offered below face value (e.g., “value of \$750, but selling for \$500”)
- Pressure to pay quickly, or requests for unusual payment methods
- Seller refuses to provide proof of purchase/receipt that can be verified
- Seller will not allow time to confirm the voucher is valid before payment

While Jetstar may issue vouchers for refunds (directly to the affected individual), Jetstar does not sell gift cards or Jetstar vouchers.

If you see an advertisement selling Jetstar vouchers, do not engage, and report the advertisement to the platform.



Fake Jetstar Jobs & IATA Certificates Scam (Dec 2025)

We have identified an employment scam based in India, falsely using Jetstar branding to deceive victims. These jobs are NOT affiliated with Jetstar Airways.

Scammers impersonate Jetstar HR staff and offer fake aviation or ground-staff roles. As part of the scam, victims are asked to pay for fake IATA training certificates, uniforms, airport entry passes, or “refundable” security deposits using UPI or QR code payments.

The scammers may conduct interviews over the phone or *WhatsApp* and send fake offer letters from *Gmail* accounts.

Jetstar does not:

- Operate in India
- Charge fees for employment, training, or onboarding
- Communicate job offers via *WhatsApp* or *Gmail*

The certificates used in this scam misuse IATA branding and are not legitimate. Genuine IATA certificates always include a verifiable QR code. The certificates used in this scam do not include a QR code.

If you are contacted about a Jetstar job and asked to make a payment, do not engage. It is recommended you block and ignore communication attempts.

Genuine IATA Training Cert

Certificate Issued by Vansh IATA Aviation

How to verify an IATA Certificate issued after 1 September 2025



An example of a fake job offer letter is below:



Date: 02-12-2025
To,
Batch Code:- 64012
Name:- NI [REDACTED]
Father Name:- VI [REDACTED]

Subject: Welcome to Jetstar Airlines

Dear NI [REDACTED],

We are pleased to welcome you to Jetstar Airlines as part of our extended team through our partnership with ACS (Airport Career Services). Your skills, experience, and passion for aviation will be valuable.
Your assignment with us will begin on 02-12-2025, and you will be working under the supervision of HR DIVYA SHARMA.
Please report to below [location] at 11.00 am on your first day, and ensure you bring any necessary identification or documents as advised by your ACS.

Once again, welcome, and we look forward to a successful journey together.

Location :- In Manohar International Airport, Taluka Pernem, Mopa, Goa 403512 GOX, India

JOB PROFILE:- C.S.A (Customer Services Assistant)
acsjetstarcareerservices@gmail.com **Email is NOT affiliated with Jetstar Airways**
www.jetstar.com

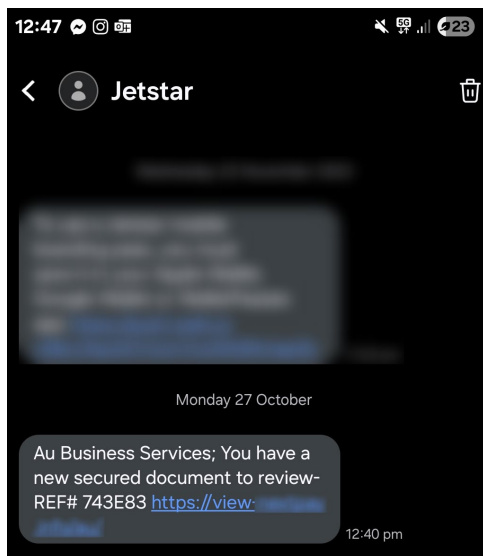
Employee Acknowledgement and Acceptance
I [REDACTED] hereby acknowledge and accept the terms of this welcome

Jetstar Document Review Scam (Oct 2025)

We have identified a SMS scam that falsely uses Jetstar branding to deceive customers and that they have been sent a new secured document to review.

The link attached to the SMS redirects to a non-Jetstar domain and is NOT affiliated with Jetstar Airways.

If you receive an SMS like this, do not provide any personal information or click on any links. Simply ignore and delete the message.

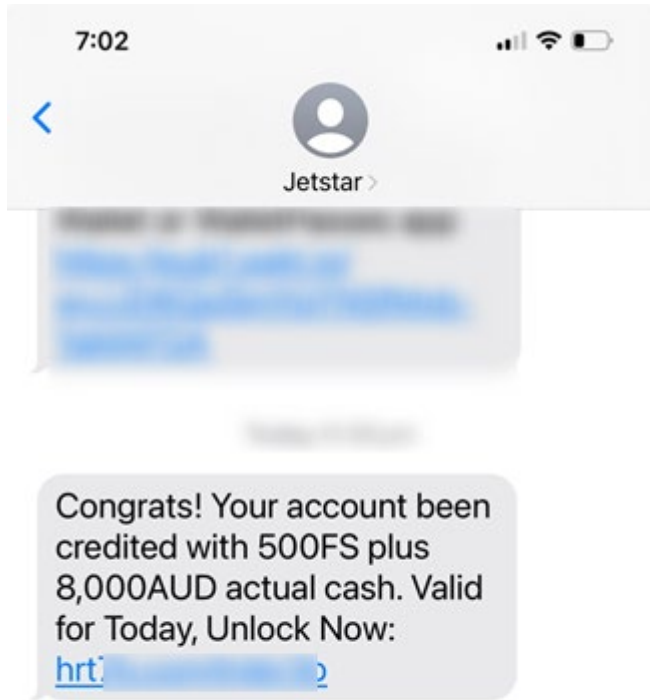


Jetstar Cash Win Scam (Oct 2025)

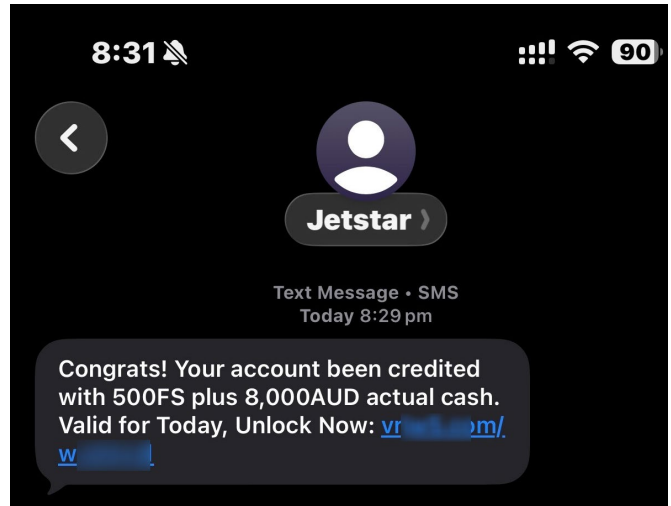
We have identified a SMS scam that falsely uses Jetstar branding to deceive customers that they have won “500FS” and “\$8,000 AUD of actual cash”.

The link attached to the SMS redirects to a non-Jetstar domain and is NOT affiliated with Jetstar Airways.

If you receive an SMS like this, do not provide any personal information or click on any links. Simply ignore and delete the message.



The sender is not in your contact list.
[Report Spam](#)

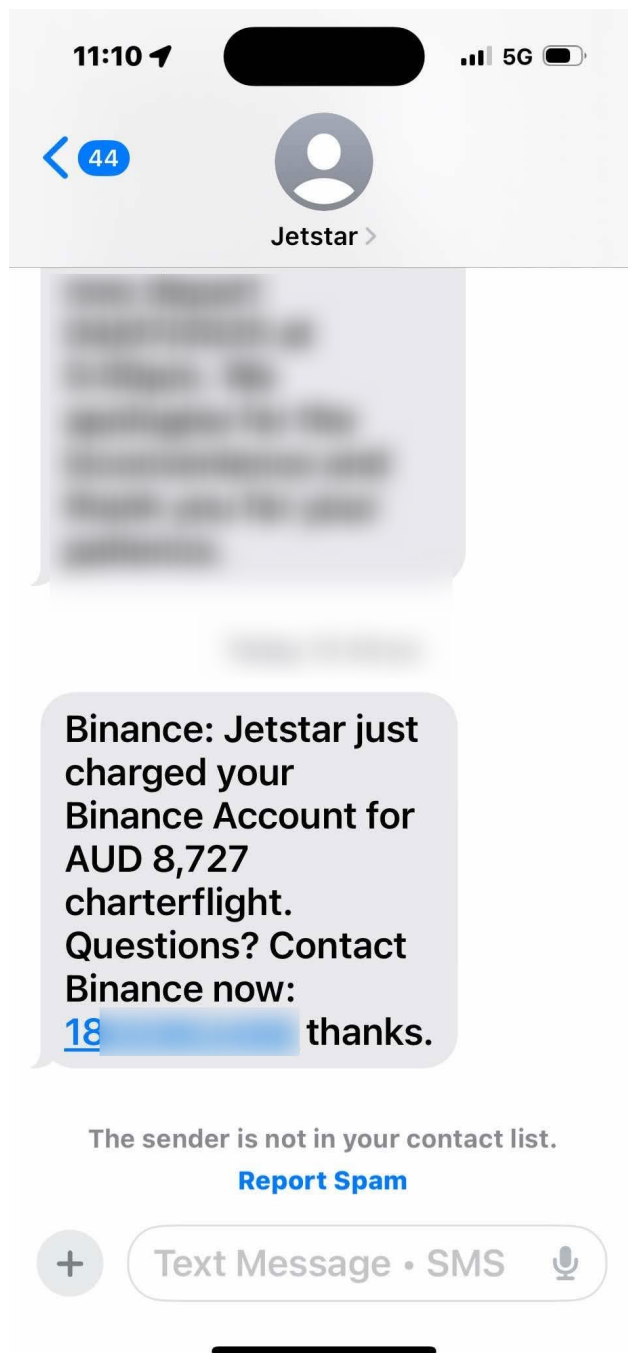
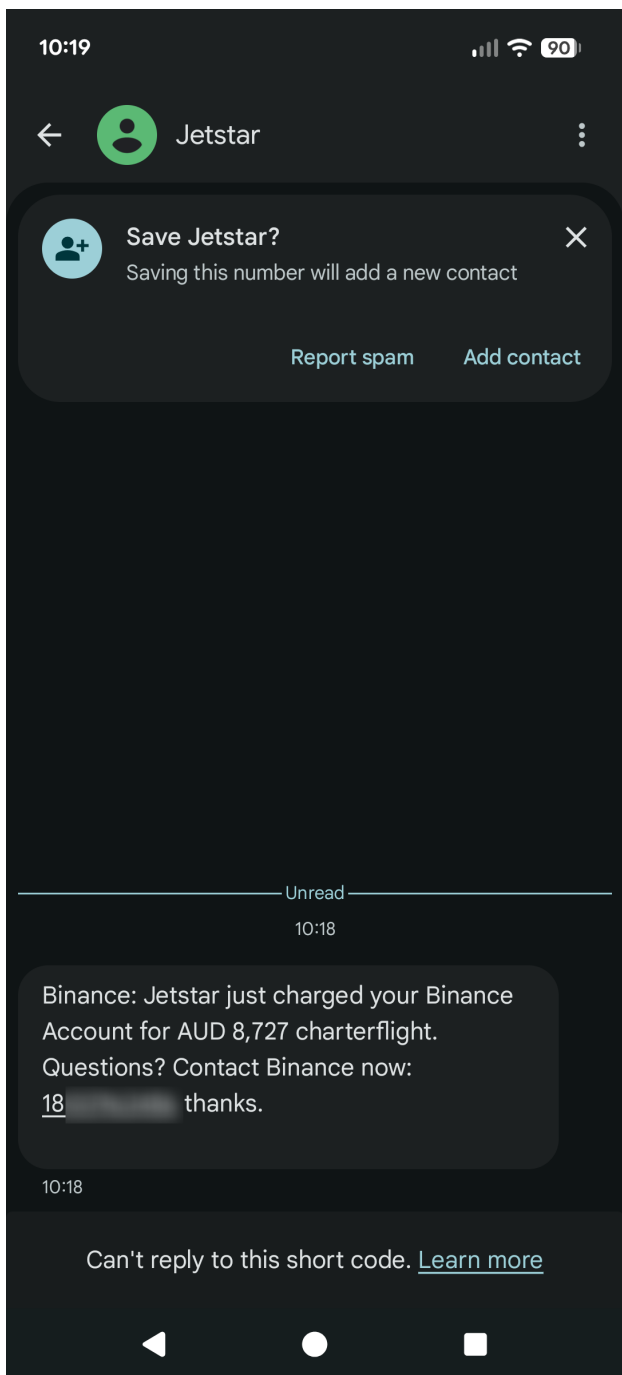


Jetstar/Binance Scam (Oct 2025)

We have identified a SMS scam that falsely uses Jetstar branding to deceive Binance customers that they have been charged for a charter flight.

The phone number referenced in the SMS is NOT affiliated with Jetstar Airways.

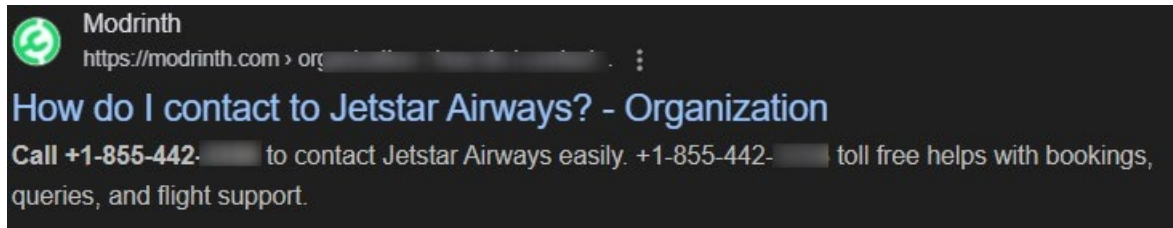
If you receive an SMS like this, do not provide any personal information or dial the number. Simply ignore and delete the message.



Jetstar Customer Support Scam (Sep 2025)

We have identified multiple instances where scammers have been impersonating Jetstar. Scammers have published fake customer support phone numbers on legitimate sites and forums. These fraudulent listings claim to assist with Jetstar flight bookings and related services but were designed to steal personal and financial information.

An example of this scam is below:



If you wish to call Jetstar, please refer to our [official contact numbers page](#).

Recruitment Offer Scam (May 2025)

There is a Facebook profile using the name "Jetstar Aviation Services PVT LTD" – this is NOT affiliated with Jetstar Airways. Customers have reported scam emails from "Jetstar Recruitment" using the Gmail address info.jetstaraviation@gmail.com.

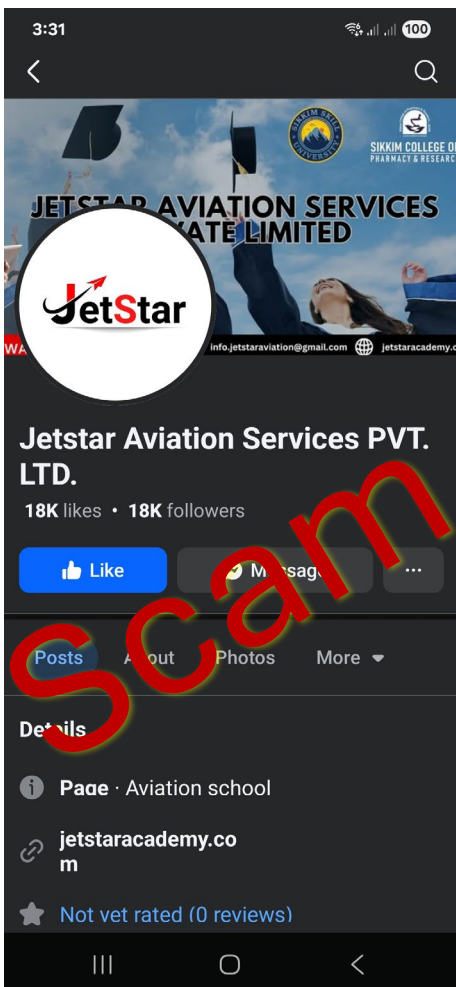
If you receive an email from this address, it is recommended you block, ignore and delete the email.

Further investigations uncovered job advertisements on:

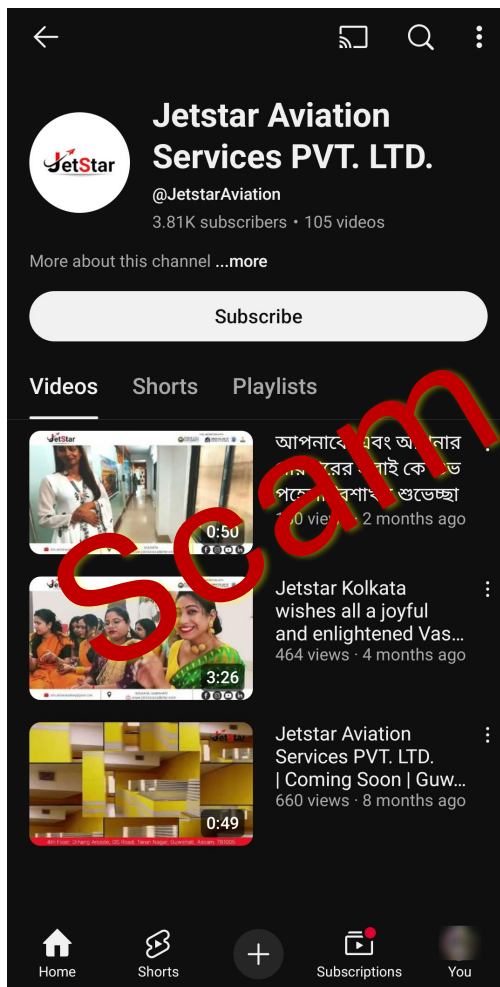
- Instagram
- Facebook
- YouTube
- Placementindia.com
- Fake website jetstaracademy.com

These jobs are NOT affiliated with Jetstar Airways.

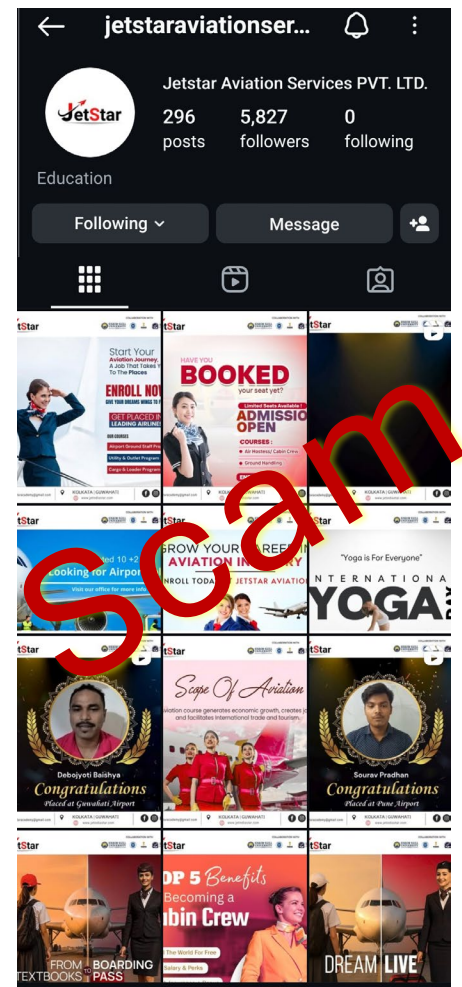
Facebook



YouTube



Instagram



Official Jetstar pages for Facebook, YouTube and Instagram are as follows:

- Facebook: <https://www.facebook.com/JetstarAustralia>
- YouTube: <https://www.youtube.com/@jetstarairways>
- Instagram: <https://www.instagram.com/jetstaraustralia>

Found on <https://www.placementindia.com>

The screenshot shows the PlacementIndia website interface. At the top, there is a navigation bar with 'PLACEMENTINDIA' logo, menu items for 'Jobs', 'Career', and 'Consultant', and buttons for 'Login' and 'Post Resume'. Below this, the breadcrumb trail reads 'Jobs > Top Employers > Jetstar Aviation Services Pvt. Ltd'. The main content area features the company profile for 'Jetstar Aviation Services Pvt. Ltd' located in 'Kolkata, West Bengal'. It includes a 'Write Review' link, 'View Contact' button, and 'Enquire Now' button. Below the profile, there are four job listings, each with an 'Apply' button:

- Walk-in For Urgent Hiring Airport Staff**: Jetstar Aviation Services Pvt. Ltd. | 0-2 yrs | ₹ 3.5 Lac/Yr | Airport Road Kolkata | Good Communication Skills
- Walk-in Hiring For Airport Ground Staff**: Jetstar Aviation Services Pvt. Ltd. | 0-2 yrs | ₹ 2.8 Lac/Yr | Kolkata | Aviation
- Direct Walk-In For Ground Staff**: Jetstar Aviation Services Pvt. Ltd. | 0-2 yrs | ₹ 2.8 Lac/Yr | Kolkata | Aviation • Customer Service • Hard Working • Airport Ground Handling • Air Ticketing • Grooming • Ground Handling
- Walk-in We Are Recruiting Student For Flight Attendant**: Jetstar Aviation Services Pvt. Ltd. | 0-1 yrs | ₹ 2.3 Lac/Yr | Kolkata | Good Communication Skills • Team Coordinator

Fake website Jetstar Academy

The screenshot shows a website for 'Jetstar Academy'. The browser address bar displays 'jetstaracademy.com'. The website header includes the Jetstar logo and navigation links: 'HOME', 'COURSES', 'ABOUT US', 'WHY JOIN', 'FAQS', 'GALLERY', and 'CONTACT US'. The main visual is a large image of a classical building with columns and a pediment, with the text 'Jetstar Academy' overlaid in white. A red 'JOIN NOW' button is visible at the bottom left of the image area.

Jetstar Advance-fee Job Offer Scam (May 2025)

This is a recruitment scam out of India that falsely uses Jetstar branding to deceive victims – these jobs are NOT affiliated with Jetstar Airways.

The scammers send fake offer letters and attempt to extort money by claiming a one-time fee is required to secure the job. The email address associated with this scam is acsjetstarcareerservices@gmail.com. An example of the letter is below.

If you receive an email from this address, it is recommended you block, ignore and delete the email.



Date: 06-05-2025

To,

Batch Code:- JET11362LINE

Name:- [REDACTED]

Father Name:- MD [REDACTED]

Subject: Welcome to Jetstar Airlines

Dear [REDACTED],

We are pleased to welcome you to **Jetstar Airline** as part of our extended team through our partnership with ACS (Airport Career Services). Your skills, experience, and passion for aviation will be valuable.

Your assignment with us will begin on **06-05-2025**, and you will be working under the supervision of **HR KIRAN SHARMA**.

Please report to below [Location] at **11.00 am** on your first day and ensure you bring any necessary identification or documents as advised by your ACS.

A one-time consultancy privacy fee will be applicable as per ACS policy and should be settled prior to joining.

Once again, welcome, and we look forward to a successful journey together.

Location :- IN Netaji Subhas Chandra Bose International Airport is an international airport located in Kolkata, West Bengal, India, Rd, Dum Dum, Kolkata, West Bengal 700052, India

JOB PROFILE:- C.S.A (Customer Services Assistant)

[REDACTED];@gmail.com

www.jetstar.com

Employee Acknowledgement and Acceptance

I, [REDACTED], hereby acknowledge and accept the terms of this welcome letter. I am committed to fulfilling my responsibilities to the best of my abilities while on assignment with JETSTAR Airlines through ACS.

Signature: _____

Date: _____

For Airport Career Services Pvt.Ltd.,

Jetstar Fake Customer Support Scam (Dec 2024)

Scammers on X (formerly known as Twitter) are impersonating Jetstar customer support, attempting to lure customers by replying to posts and offering fake assistance. The goal is to steal personal or financial information. If you wish to interact with Jetstar on X, the official Jetstar account is **@JetstarAirways**

Jetstar is actively working with X to have these accounts removed.

Fake profiles include the below – it is recommended you DO NOT interact with any of these accounts



Facebook site claiming to be Jetstar Australia giving away flights and cash (Pre-2024)

These sites were offering 'First Class flights and \$10,000 cash to 25 lucky people' if they commented, liked and shared the post to others on Facebook. These Facebook sites were not authentic Jetstar pages – there is only one [official Jetstar Australia Facebook page](#).



Facebook site claiming to be Jetstar Australia giving away 30 free holidays (Pre-2024)

The page was offering to give away 30 free holidays to 30 secret unique destinations, by sharing a photo posted to the Facebook page. This Facebook site was not authentic – there is only one [official Jetstar Australia Facebook page](#).



Facebook site claiming to be Jetstar Australia giving away tickets and spending money (Pre-2024)

These sites were offering '5 tickets each to 40 people for a 2 week trip to Sydney Australia in a 5 star hotel with \$4,500 spending money' if they liked and shared the photo and clicked on an external link. These Facebook sites were not authentic Jetstar pages – there is only one [official Jetstar Australia Facebook page](#).



Great news, we're giving away 5 tickets each to 40 people for a 2 week trip to Sydney Australia in a 5 star hotel with \$4,500 spending money..

To be entered to win all you have to do is the following:

1. LIKE and SHARE this photo!
2. To Claim Your Tickets Click the following link -->
[http:// \[redacted\] /jetstar/](http://[redacted]/jetstar/)

and that's it!

Good Luck , Jetstar



Facebook site claiming to be Jetstar Asia giving away free tickets (Pre-2024)

These sites were claiming to give away 2 free tickets if users registered their details on an external website. Users were also encouraged to like and share the post to others. These Facebook sites were not authentic Jetstar pages – there is only one [official Jetstar Asia Facebook page](#).



Singtel 14:25 VoLTE 95%

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 **Jetstar Airways Singapore** Sponsored • 🌐

🌟 Attention Folks! 🌟

We are happy to say we have finished 15 years now !! 🎉

This time, we give away 2 FREE Tickets. ✈️ to our daily visitors. Enter here to register your name 📍 <https://bit.ly/...> ? Click On book now and get Your Ticket!!

Like and Share to get more chances to GET!



F... YOU.COM
GET YOUR FREE TICKETS - Jetstar

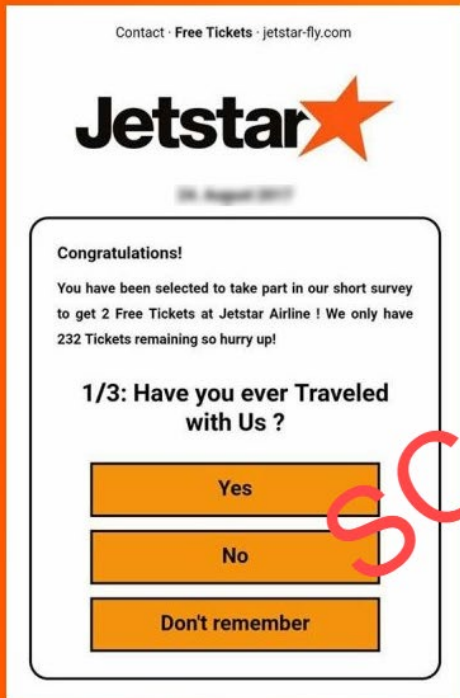
LEARN MORE

Scam

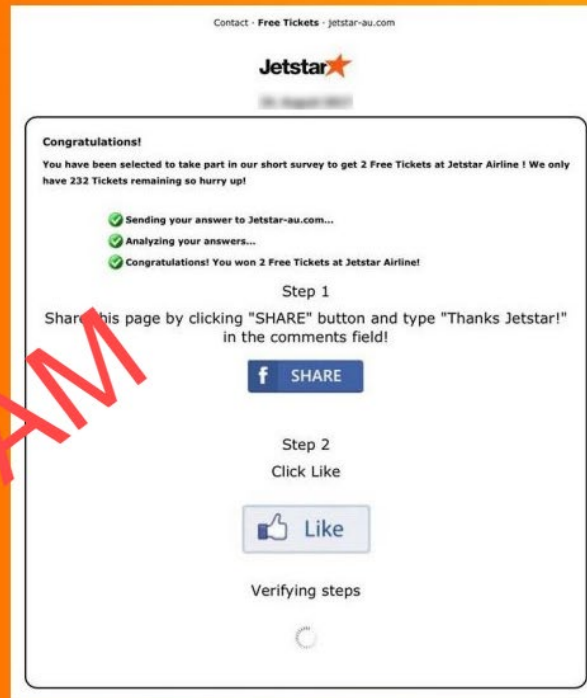
Fake Jetstar webpages offering free tickets (Pre-2024)

Fake Jetstar websites were popping up claiming to offer free tickets to those who filled out a survey. The Jetstar Cyber team actively work to remove these websites as quickly as possible. It is always recommended to head to the official Jetstar webpage at <https://www.jetstar.com>

Latest scams trying to steal money from Jetstar customers



Scam website: jetstar-fly.com



Scam website: jetstar-au.com

August 2017