

Archive of cyber scams targeting Jetstar

08-July-2025

Below is an archive of cyber scams targeting Jetstar

Version 2.0.6

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Recruitment Offer Scam (May 2025)

There is a Facebook profile using the name "Jetstar Aviation Services PVT LTD" – this is NOT affiliated with Jetstar Airways. Customers have reported scam emails from "Jetstar Recruitment" using the Gmail address info.jetstaraviation@gmail.com.

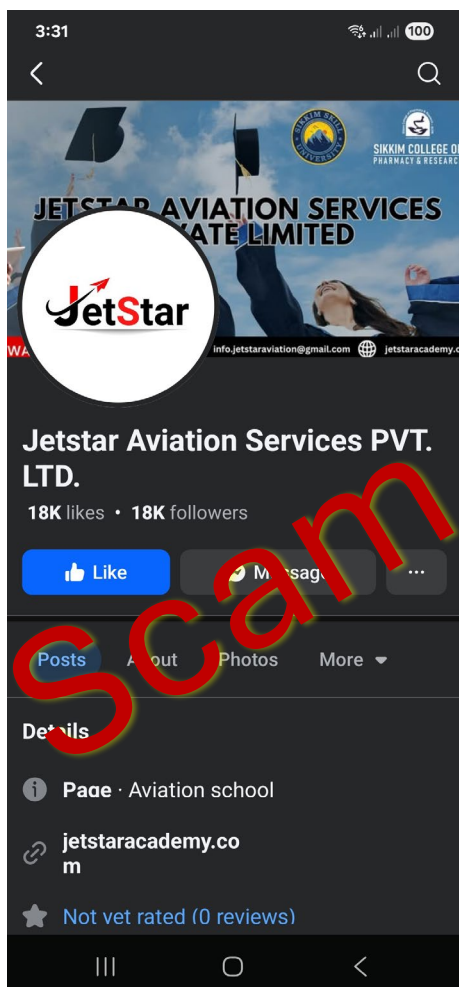
If you receive an email from this address, it is recommended you block ignore and delete the email.

Further investigations uncovered job advertisements on:

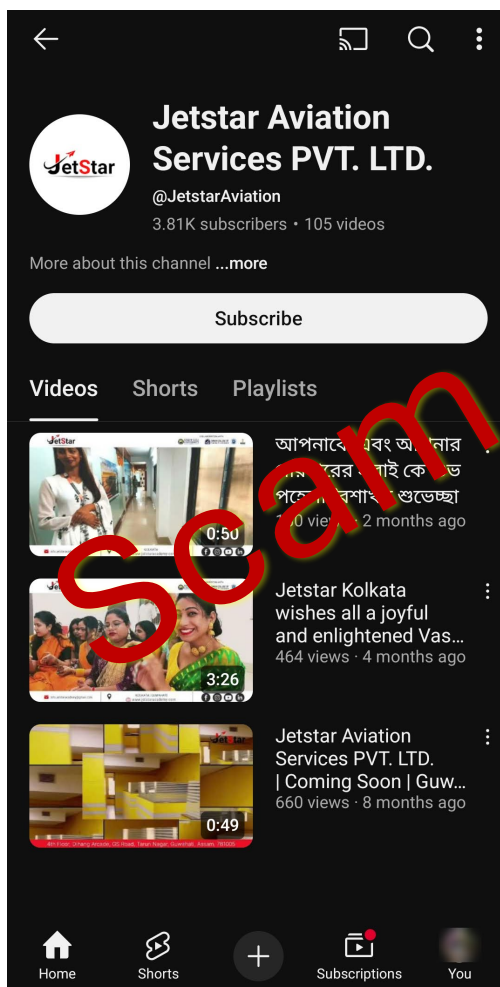
- Instagram
- Facebook
- YouTube
- Placementindia.com
- Fake website jetstaracademy.com

These jobs are NOT affiliated with Jetstar Airways.

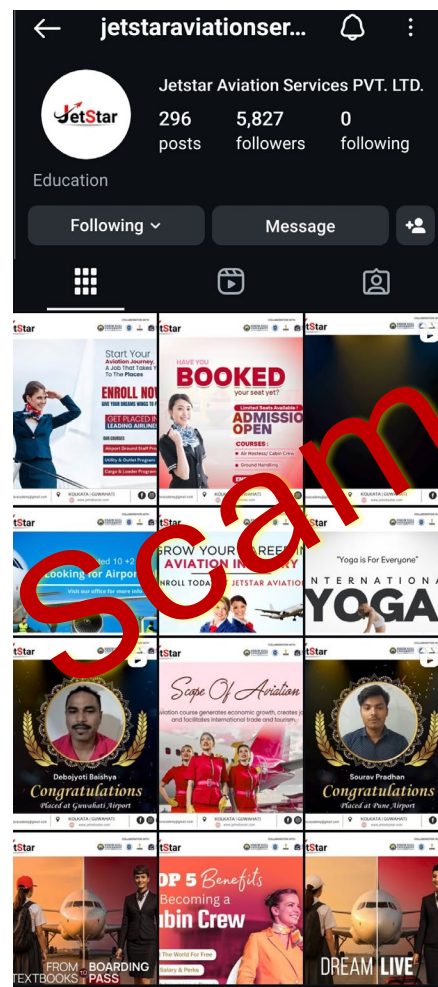
Facebook



YouTube



Instagram



Official Jetstar pages for *Facebook*, *YouTube* and *Instagram* are as follows:

- Facebook: <https://www.facebook.com/JetstarAustralia>
- YouTube: <https://www.youtube.com/@jetstarairways>
- Instagram: <https://www.instagram.com/jetstaraustralia>

Found on <https://www.placementindia.com>

PLACEMENTINDIA Jobs Career Consultant Login Post Resume

Jobs > Top Employers > Jetstar Aviation Services Pvt. Ltd

Jetstar Aviation Services Pvt. Ltd
Kolkata, West Bengal
Write Review
View Contact Enquire Now

4 Jetstar Aviation Services Pvt. Ltd Jobs and Careers

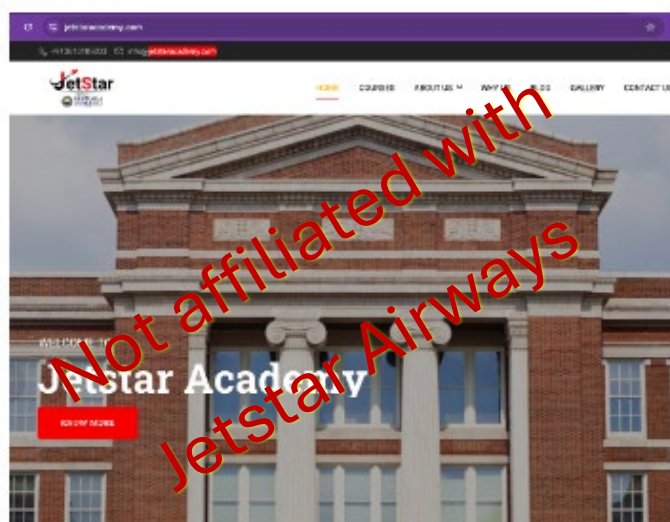
Walk-in For Urgent Hiring Airport Staff
Jetstar Aviation Services Pvt. Ltd
0 - 2 yrs ₹ 3.5 Lac/Yr Airport Road Kolkata
Good Communication Skills
Apply

Walk-in Hiring For Airport Ground Staff
Jetstar Aviation Services Pvt. Ltd
0 - 2 yrs ₹ 2.8 Lac/Yr Kolkata
Aviation
Apply

Direct Walk-In For Ground Staff
Jetstar Aviation Services Pvt. Ltd
0 - 2 yrs ₹ 2.8 Lac/Yr Kolkata
Aviation • Customer Service • Hard Working • Airport Ground Handling • Air Ticketing • Grooming • Ground Handling
Apply

Walk-in We Are Recruiting Student For Fli...
Jetstar Aviation Services Pvt. Ltd
0 - 1 yrs ₹ 2.3 Lac/Yr Kolkata
Good Communication Skills • Team Coordinator
Apply

Fake website Jetstar Academy



Jetstar Advance-fee Job Offer Scam (May 2025)

This is a recruitment scam out of India that falsely uses Jetstar branding to deceive victims – these jobs are NOT affiliated with Jetstar Airways.

The scammers send fake offer letters and attempt to extort money by claiming a one-time fee is required to secure the job. The email address associated with this scam is acsjetstarcareerservices@gmail.com. An example of the letter is below.

If you receive an email from this address, it is recommended you block, ignore and delete the email.



Date: 06-05-2025

To,

Batch Code:- JET11362LINE

Name:- [REDACTED]

Father Name:- MD [REDACTED]

Subject: Welcome to Jetstar Airlines

Dear [REDACTED],

We are pleased to welcome you to **Jetstar Airline** as part of our extended team through our partnership with ACS (Airport Career Services). Your skills, experience, and passion for aviation will be valuable.

Your assignment with us will begin on **06-05-2025**, and you will be working under the supervision of **HR KIRAN SHARMA**.

Please report to below [Location] at **11.00 am** on your first day and ensure you bring any necessary identification or documents as advised by your ACS.

A one-time consultancy privacy fee will be applicable as per ACS policy and should be settled prior to joining.

Once again, welcome, and we look forward to a successful journey together.

Location :- IN Netaji Subhas Chandra Bose International Airport is an international airport located in Kolkata, West Bengal, India, Rd, Dum Dum, Kolkata, West Bengal 700052, India

JOB PROFILE:- C.S.A (Customer Services Assistant)

[REDACTED]@gmail.com

www.jetstar.com

Employee Acknowledgement and Acceptance

I, [REDACTED], hereby acknowledge and accept the terms of this welcome letter. I am committed to fulfilling my responsibilities to the best of my abilities while on assignment with JETSTAR Airlines through ACS.

Signature: _____

Date: _____

For Airport Career Services Pvt.Ltd.,

Jetstar Fake Customer Support Scam (Dec 2024)

Scammers on X (formerly known as Twitter) are impersonating Jetstar customer support, attempting to lure customers by replying to posts and offering fake assistance. The goal is to steal personal or financial information. If you wish to interact with Jetstar on X, the official Jetstar account is **@JetstarAirways**

Jetstar is actively working with X to have these accounts removed.

Fake profiles include the below – it is recommended you DO NOT interact with any of these accounts



Facebook site claiming to be Jetstar Australia giving away flights and cash (Pre-2024)

These sites were offering 'First Class flights and \$10,000 cash to 25 lucky people' if they commented, liked and shared the post to others on Facebook. These Facebook sites were not authentic Jetstar pages – there is only one [official Jetstar Australia Facebook page](#).



Facebook site claiming to be Jetstar Australia giving away 30 free holidays (Pre-2024)

The page was offering to give away 30 free holidays to 30 secret unique destinations, by sharing a photo posted to the Facebook page. This Facebook site was not authentic – there is only one [official Jetstar Australia Facebook page](#).



Facebook site claiming to be Jetstar Australia giving away tickets and spending money (Pre-2024)

These sites were offering '5 tickets each to 40 people for a 2 week trip to Sydney Australia in a 5 star hotel with \$4,500 spending money' if they liked and shared the photo and clicked on an external link. These Facebook sites were not authentic Jetstar pages – there is only one [official Jetstar Australia Facebook page](#).



Jetstar Australia.
May 24 · Edited

Great news, we're giving away 5 tickets each to 40 people for a 2 week trip to Sydney Australia in a 5 star hotel with \$4,500 spending money..

To be entered to win all you have to do is the following:

1. LIKE and SHARE this photo!
2. To Claim Your Tickets Click the following link -->
[http://\[redacted\]/jetstar/](http://[redacted]/jetstar/)

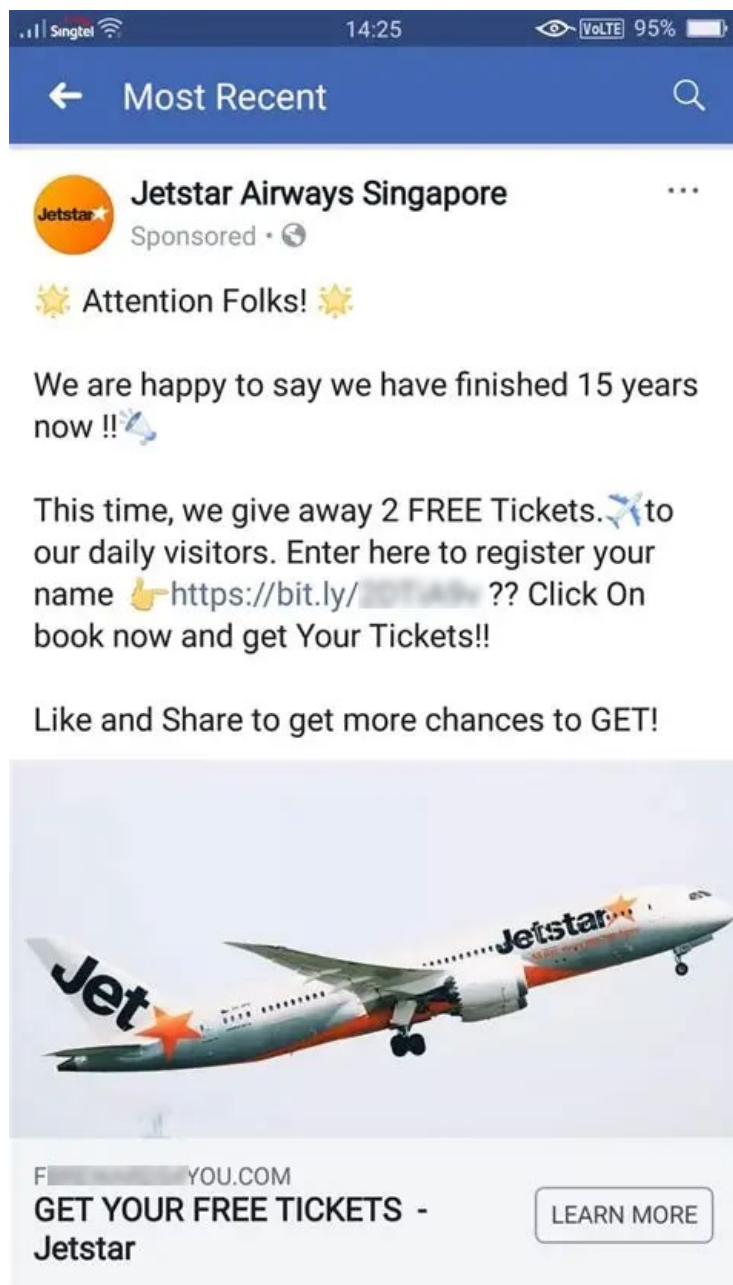
and that's it!

Good Luck , Jetstar



Facebook site claiming to be Jetstar Asia giving away free tickets (Pre-2024)

These sites were claiming to give away 2 free tickets if users registered their details on an external website. Users were also encouraged to like and share the post to others. These Facebook sites were not authentic Jetstar pages – there is only one [official Jetstar Asia Facebook page](#).




Fake Jetstar webpages offering free tickets (Pre-2024)

Fake Jetstar websites were popping up claiming to offer free tickets to those who filled out a survey. The Jetstar Cyber team actively work to remove these websites as quickly as possible. It is always recommended to head to the official Jetstar webpage at <https://www.jetstar.com>

Latest scams trying to steal money from Jetstar customers

Contact - Free Tickets - jetstar-fly.com



18 August 2017

Congratulations!

You have been selected to take part in our short survey to get 2 Free Tickets at Jetstar Airline ! We only have 232 Tickets remaining so hurry up!

1/3: Have you ever Traveled with Us ?

Yes

No

Don't remember

Scam website: jetstar-fly.com

Contact - Free Tickets - jetstar-au.com



18 August 2017

Congratulations!

You have been selected to take part in our short survey to get 2 Free Tickets at Jetstar Airline ! We only have 232 Tickets remaining so hurry up!

- ✓ Sending your answer to Jetstar-au.com...
- ✓ Analyzing your answers...
- ✓ Congratulations! You won 2 Free Tickets at Jetstar Airline!

Step 1

Share this page by clicking "SHARE" button and type "Thanks Jetstar!" in the comments field!

f SHARE

Step 2

Click Like

Like

Verifying steps

Scam website: jetstar-au.com

August 2017